



Powering Business Worldwide

April 17, 2020

Dear Eaton Channel Partner,

As the global pandemic continues to impact economies around the world, we want to provide an update on recent developments in our business.

Due to the current national government restrictions on operations in Mexico, we have taken the precaution to temporarily close the Commercial & Residential and Bussmann Division facilities in Juarez, potentially until government restrictions are lifted on May 3. During this shutdown, the plants will continue to address health and safety precautions as defined by our company and local government agencies.

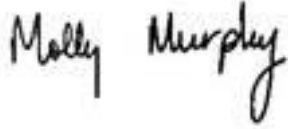
We are closely monitoring this dynamic situation, and as the Mexican government considers applying further restrictions, additional Eaton facilities in Mexico could be affected. We will update you if necessary.

Our customer service and operational teams are working diligently to match available production capacity and inventory to satisfy our customer demand. Within the next week, we will publish revised schedules for orders which have been affected by our new operating environment in Mexico. Please work with our customer service and local sales teams to highlight any priorities that you have, and if necessary, we will do our best to suggest alternative options to meet your needs.

You can be sure that we are doing everything we can to work through disruptions when they occur and return to full operation as quickly as possible. On a positive note, after brief closures, our facilities in Puerto Rico and the Dominican Republic have been back open for a couple of weeks and production continues to increase weekly. Also, our breaker manufacturing facility in Beaver, Pennsylvania, has reopened and is close to full production.

Your business is important to us, and we thank you for your understanding as we all manage the changing nature of the global crisis caused by COVID-19. We share this difficult journey together. Be safe and stay well.

Regards,



Molly Murphy
Senior Vice President
North American Sales



Matt Cleary
Vice President
Channel

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Powering Business Worldwide

Eaton is a power management company.

We provide energy-efficient, hydraulic, electrical and mechanical power more efficiently, safely and sustainably.
