OSRAM
Opto Semiconductors

Regensburg, 26 March 2020

Dear Valued Customer,

The outbreak and rapid spread of coronavirus disease (COVID-19) and the associated restrictions are currently impacting the world economy.

As previously mentioned in our last customer letter the Government of Malaysia had decided to implement a Movement Control Order from 18 March 2020 until 31 March 2020 to address the COVID-19 outbreak
Unfortunately, the Malaysian government has now extended this period by a further 2 weeks, until 14 April 2020.

As semiconductors have been included as "List of Products that are Part of the Supply Chain of Essential Goods" we are still granted to continue our operations in Penang and Kulim, Malaysia, however the Malaysian Authorities have imposed on OSRAM a restricted degree of freedom to operate, meaning that our factories in Malaysia are allowed to run our production with a limited number of workers only, which will have direct influence on our capacities.

The extension of the restrictions by the government requires us now to re-evaluate all affected orders and scheduling agreements and to re-confirm all orders that currently cannot be supported. This extensive process has been started already and will be finalized by next week. With this measure, we will provide you the greatest possible transparency under the current challenging circumstances.

The situation is dynamic and circumstances may change due to factors beyond our control such as local/official restrictions, subcontractor and other pre-material supplies during this challenging period.

On this basis we will keep you updated with regards to your delivery situation, as soon as possible. Please be assured that we continue to strive to support you in the best possible way to limit the impact on your supply chain and to improve the situation as soon as circumstances permit.

Yours sincerely,

Gunnar Klick
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