



May 20, 2020

VIA EMAIL

Subject: TE Connectivity AD&M Update on Global Operations

Dear Valued Customer,

As of the date of this letter, TE Connectivity's Aerospace, Defense and Marine ("AD&M") business would like to update you on our current operational status:

- AD&M's Hermosillo, Mexico site received approval from the State Government of Sonora to increase its limited production capacity steadily over the next few weeks. Hermosillo's approval from the State Government of Sonora is still only to produce only certain parts which support commercial air, medical, and telecommunication industries; however, the list of parts the government is allowing us to produce continues to increase. We expect all parts to be approved for production beginning June 1st, but AD&M will comply with any extension of work stoppages in accordance with local laws and regulations.
- All recently re-opened sites are producing at a reduced capacity to ensure the site is operating safely and in accordance with local regulations.
- All other TE AD&M manufacturing plants are open and operational; however, we continue to experience supply chain and logistics disruptions globally.

Although TE Connectivity has been designated by the U.S. Department of Homeland Security as part of the Essential Critical Infrastructure Workforce in the U.S., TE must also comply with the law of the countries and localities in which we operate. Please know that, subject to local laws and regulations, we consider it our special responsibility at TE to remain operational during this unprecedented event to support the critical infrastructure needs we fulfill together. We remain committed to our employees' safety and health and will continue to take necessary safety precautions and follow required guidelines from local and federal governments.

We are evaluating impacted orders and our options to develop alternative manufacturing, logistics, and warehousing solutions to assist you to mitigate any possible impact of our operational issues. We commit to keeping you updated during this rapidly evolving situation. Should you have any further questions regarding this notice, please contact your regional sales or customer service representative.

Please also visit [TE.com/COVID](https://www.te.com/COVID) for additional details on TE Connectivity's response to the global pandemic.

Best regards,
TE Connectivity