

**TO:** TT Electronics Customers and Partners  
**FROM:** Charlie Peppiatt, EVP Sensors and Specialist Components  
**SUBJECT:** COVID-19 Operational Status Update  
**DATE:** May 20, 2020

**MEMORANDUM**

As we continue to navigate our way through the COVID-19 pandemic, our focus remains supporting our customers' needs, while at the same time prioritizing the safety of our people. We are protecting our employees with appropriate social distancing, PPE and those deemed most "vulnerable" are remote working where possible. The majority of our sites are open and operating across all product lines, but at reduced staff capacity due to government restrictions. However, the facilities listed below are still experiencing some temporary line closures:

- **Pots, Trimmers and EPS Sensors (BI Technologies)** – Mexicali, Mexico facility opening remaining lines this week and expected to be operational across all lines by May 25<sup>th</sup>
- **Electromagnetics (BI Technologies)** – Kuantan, Malaysia facility operating at reduced capacity until June 8th

Rest assured that our staff can be contacted through your normal sales and customer service channels without issue, and we stand ready to answer any specific questions that you may have. We will continue to comply with all government restrictions, while at the same time keeping you updated as required. In the meantime, we request that you continue to help us by providing visibility on priority orders and we appreciate your understanding and ongoing support during this difficult time.

Sincerely,

Charlie Peppiatt  
EVP, Sensors and Specialist Components  
TT Electronics